

### **GENERAL MAINTENANCE**

- Inspect and Clean the Property
  Walk the property to check for any trash, debris, or hazards—clean common areas, including the office, restrooms, and hallways.
- Inspect for Signs of Moisture
  Look for indications of roof leaks, moisture migration through walls, mold/mildew
  growth, or other signs that water may be entering your building. Check for problem
  areas where the relative humidity is too high, which could lead to mold.
- Landscaping and Exterior Maintenance Mow lawns, trim bushes, and remove weeds. Inspect the exterior for any damage or vandalism.
- Pest Control Inspection
   Conduct or schedule a professional pest control inspection to prevent infestations.
- Lighting Check
  Ensure all exterior and interior lights are functioning properly. Replace any burntout bulbs. Pro tip: make the switch to LED lighting for even more energy savings.
- Signage and Visibility
  Check all signage for visibility and wear. Clean or replace as necessary.

# STRUCTURAL INTEGRITY & MAJOR SYSTEMS

- Comprehensive Building Inspection
  - Conduct a thorough inspection of the building's structure, looking for signs of wear and tear, structural damage, or potential issues that need repair.
- Roof Inspection and Maintenance

Have a professional inspect the roof for leaks, damage, or weak spots and perform necessary repairs or replacements.

HVAC System Servicing

Schedule professional servicing of the HVAC systems to ensure they run efficiently and to prevent future breakdowns.

Update or Upgrade Security Systems

Evaluate the effectiveness of the current security systems, including cameras, alarms, and access control systems, and upgrade as necessary.

### **OPERATIONAL EFFICIENCY & SUSTAINABILITY**

Energy Efficiency Audit

Conduct or hire an energy efficiency audit service and implement recommended changes to reduce energy consumption.

Sustainability Initiatives

Evaluate opportunities for implementing sustainability initiatives, such as solar panels, LED lighting upgrades, or recycling programs.

# STRUCTURAL & UNIT MAINTENANCE

- Unit Inspections
  Inspect a selection of storage units for leaks, damage, or signs of unauthorized use.
- Roof and Gutter Check Inspect roofs and gutters for damage or blockages. Clean gutters to prevent water damage.
- Door and Lock Functionality
   Test unit doors and locks to ensure they open, close, and lock securely.
- Plumbing and Electrical Systems
  Check plumbing fixtures for leaks and test electrical outlets and switches for proper operation.

# **CLIMATE CONTROL & ENVIRONMENT SYSTEMS**

#### HVAC Inspection

Perform a basic inspection of HVAC systems for signs of wear or inefficiency. Schedule professional maintenance if required.

#### Check Dehumidifiers

Inspect dehumidifiers to ensure they are working correctly and efficiently. Empty water containers if needed.

#### Replace filters

Regularly change the air filters in the dehumidifiers and HVAC systems (every 3-6 months is recommended) to protect equipment and your facility from dust, mold spores, and other airborne particulates.

#### Monitor Temperature and Humidity

Check temperature and humidity levels in climate-controlled units to ensure they are within the desired range. Less than 60% is essential to prevent mold.

#### Climate-Control System Review

Perform a detailed review of climate-control systems, including dehumidifiers, and consider upgrades to more efficient models if necessary.

#### Pest Control Audit

Conduct an annual audit of pest control measures and effectiveness, adjusting strategies as needed.

# **SAFETY & COMPLIANCE**

- Fire Safety System Inspection

  Ensure all fire safety equipment, including extinguishers, sprinklers, and alarms, are inspected and serviced by professionals to meet local regulations.
- Electrical System Inspection
  Have a certified electrician inspect the electrical system to ensure it is up to code and operating safely.
- Plumbing System Inspection Inspect plumbing for leaks, clogs, or wear and schedule repairs or upgrades as needed.
- Compliance Check
  Review and ensure compliance with all local, state, and federal regulations affecting self-storage facilities, including environmental regulations.
- First Aid Kits
   Check first aid kits for expired or used items and replenish them as necessary.
- Emergency Exit Signs
   Ensure all emergency exit signs are visible and illuminated.

# **CUSTOMER SERVICE & ADMINISTRATION**

- Review Feedback
  - Go through customer feedback for any maintenance-related complaints or suggestions.
- Update Maintenance Records

Document all inspections, repairs, and maintenance activities for future reference.

Staff Training

Conduct regular training sessions with staff on emergency procedures and daily maintenance tasks.

# **AESTHETICS & CUSTOMER EXPERIENCE**

Exterior Painting and Repairs

Assess and address any needs for exterior painting, siding repair, or other cosmetic updates to maintain the facility's appeal.

Landscaping Upgrade

Review and upgrade landscaping to improve curb appeal and ensure proper drainage and erosion control.

Signage Update

Evaluate the condition and visibility of signage and make replacements or enhancements as needed.

### **SECURITY SYSTEM**

- Test Security Cameras
  - Verify that all cameras are operational and provide clear images. Check for any blind spots that may need coverage.
- Alarm Systems Check
  Test alarm systems and door alarms to ensure they function correctly.
- Gate and Access Control

  Test electronic gates and access control systems for proper operation. Ensure that entry and exit codes are functioning as expected.

### **DOCUMENTATION & PLANNING**

- Maintenance Record Review
  - Review all maintenance records from the past year to identify recurring issues or areas needing attention.
- Budget Planning for Repairs and Upgrades

Based on the maintenance review and inspections, plan and budget for necessary repairs, replacements, and upgrades.

- Disaster Preparedness Review
  - Update your disaster preparedness and emergency response plans based on the latest risk assessments and best practices.