Installation, Operation and Maintenance Instructions

- Read and Save These Instructions -

This manual is provided to acquaint you with the desiccant dehumidifier so that installation, operation and maintenance can proceed successfully. Ultimate satisfaction depends on the quality of installation and a thorough understanding of this equipment. The dehumidifier is built around tested engineering principles and has passed a thorough inspection for quality of workmanship and function.

Quest PowerDry 850D Pro:

- 370 pints per day @ AHAM (80°F, 60%RH)
- 850 CFM process airflow
- Wide operating range
- Operates vertically or horizontally
- True four-hole configuration
- High or low power (50A or 30A)
- Two 8' Power Cords (1 dryer, 1 range) included with unit
- Power cords can be stored on-board
- Remote humidistat (with 25' connecting cable) included with unit
- Multiple ducting options
- Rugged stainless steel cabinet





Water Removal Rates (Pints/Day)

315 Dinte

STO FILIC	100 F, 20%
410 Pints	90° F, 90%
395 Pints	80° F, 80%
370 Pints	80° F, 60% (AHAM)
380 Pints	70° F, 80%
340 Pints	70° F, 60%
340 Pints	60° F, 80%
315 Pints	60° F, 60%
315 Pints	50° F, 80%
300 Pints	50° F, 60%
85 Pints	10° F, 80%

100°F 20%



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Installation, Operation and Maintenance Instructions

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Safety Precautions

Read the installation, operation and maintenance instructions carefully before installing and operating this device. Proper adherence to these instructions is essential to obtain maximum benefit from your Quest PowerDry 850D *Pro*.

READ AND SAVE THESE INSTRUCTIONS

The Quest PowerDry 850D *Pro* can be installed in a variety of locations to meet the owner's needs as listed below. In all cases, keep the following cautions in mind:

- The Quest PowerDry 850D Pro is designed to be installed INDOORS ONLY.
- If used near water, the unit should be plugged into GFCI circuits
- **DO NOT** use the Quest PowerDry 850D *Pro* as a bench or table
- Avoid discharging the process air directly at people
- Reactivation outlet air MUST be discharged into a location that can tolerate high temperature, moist air.
- If the reactivation outlet ductwork passes through a cold space, the duct must be insulated to prevent condensation from forming inside the duct.

The Quest PowerDry 850D *Pro* supports multi-position operation and multiple ducting options. In **EVERY** case the Reactivation Outlet air **MUST** be ducted out of the drying space and to a location tolerant of high temperature moist air (usually outside).



1. Specifications

Part Number: 4034010

Power 208-240VAC, 50/60Hz, Single Phase

30A or 50A branch circuit protection (24A or 40A actual amp draw)

Water Removal 370 pints per day at 80°F, 60%RH

Kemovai

Blower 850 CFM Process Airflow

225 CFM Reactivation Airflow

Operating Range

-10°F to 120°F

Kange

Filters Process filter size: 20" x 20" x 2"

Reactivation filter size: 9" x 11 3/8" x 1/4"

Duct

Process Inlet: 18" Flex Duct or 12" Flex Duct Connections with on-board adapter (optional)

Process Outlet: 10" Layflat with included collar (optional)

Reactivation Inlet: 6" Flex Duct (optional) Reactivation Outlet: 6" Flex Duct (required)

Warranty C

One year 100% Parts and Labor

Dimensions:

	Machine	Shipping	
Width	20"	24"	
Height	41"	47"	
Depth	23.25"	26"	
Weight	155 Lbs.	173 Lbs.	

Popular Accessories

6" Metalized Polyester Flex Duct 25' (Standard)
6" Insulated Flex Duct 25'
12" Metalized Polyester Flex Duct 25'
18" Metalized Polyester Flex Duct 25'
10" Layflat Duct 500'
10" Layflat Duct 250'
Kestrel 3000 Multi-Function Air Meter
Reed LM 8000 Multi-Function Meter
25' 240V Cord Kit
50' 240V Cord Kit
75' 240V Cord Kit
100' 240V Cord Kit
Remote Humidistat



Process Air Filter Replacement

20" x 20" x 2" MERV 8 Filter (Standard) 4022636

Reactivation Air Filter Replacement

4027168 9" x 11-3/8" x 0.25" Pre-Filter (Standard)

2. Operation

2.1 How the Quest PowerDry 850D *Pro* works

Your Quest 850D uses two separate air streams – Process (Fig. 1) and Reactivation (Fig. 2). Moisture is transferred from the incoming process air to the outgoing reactivation air. It is exhausted from the structure as water vapor, so there is no drain hose or 850 CFM condensate pump.

Note: Check for airflow at all inlets and outlets. DO Lay-flat Duct NOT run unit if no airflow is detected.



P1 – 850 CFM of air enters (18" or 12" flex) the machine and...

P2 – ...water vapor from incoming air is deposited on the desiccant wheel.

P3 – 850 CFM of warm, dry air exits (10" layflat) the machine.

Reactivation Air Stream (Fig. 2):

R1 – 225 CFM of air enters (6"flex) the machine and...

R2 – passes over the heater coils.

R3 – Water vapor is picked up from the desiccant wheel by the hot air and...

R4 - ...225 CFM of wet air exits (6"flex) the machine.

or 12" Flex Duct Figure 1: Process air stream. 225 CFM Required 6" Flex Duct R1 225 CFM Optional 6" Flex Duct Figure 2: Reactivation air stream.

2.2 Avoiding Secondary Damage

Care must be taken to avoid damage caused by unexpected condensation, over-drying, or overheating.

P3

Optional 10"

Take care to prevent the reactivation exhaust air stream from causing secondary damage due to condensation.

The reactivation exhaust air is warm and moist. If it cools below its dewpoint, it will condense inside the ducting, creating puddles. Minimize this effect by using the shortest, straightest duct run possible and insulating the duct if necessary. Slope the duct away from the 850D to prevent internal damage from condensation running back into the machine. If the reactivation exhaust air stream is not exhausted



850 CFM

Optional 18'

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completely, perhaps due to leaks in the ducting, it can also cause damage to the structure if it condenses on cool surfaces.

Take care to avoid secondary damages to the affected area caused by over-drying or overheating.

The 850D will continue to remove water from air that is already dry. It will also continue to heat the process outlet air. Consider using an external humidistat and/or thermostat (see Section 3.8.5) to control the conditions in the affected area.

2.3 Transporting

The Quest 850D can be transported and stored either upright or horizontally as shown in Figures 1 and 2 (on page 5). There is a storage compartment under the process air filter, which is large enough to store the power cords and additional small items that you may require on your job site.



Figure 3: Small Storage Compartment.

2.4 Electrical Requirements

The Quest 850D Pro requires 208-240VAC, single phase power. When properly installed, it provides a ground connection through the cord to the unit to protect the operator from electric shock. The 850D comes equipped with two 8' long cords for connection to grounded residential range and dryer receptacles. Accessory extension cord kits are also available (see Accessories).

2.5 Location

Note the following precautions when locating the Quest 850D Pro:

It is designed to be used INDOORS ONLY.

If used on a water loss work site, plug it into GROUND FAULT CIRCUIT INTERRUPT (GFCI) OUTLETS

Maintain a minimum of 36" clearance around the 850D

DO NOT use the Quest 850D Pro as a bench or table.

2.6 Ducting Connections

Air flow and performance are reduced as the length of the duct increases. Bends and other restrictions will also hurt air flow and performance. Use the shortest, straightest duct runs possible for best results.

Four different duct sizes can be used with the 850D. All ducting materials are available from Therma-Stor LLC (see accessories list section 2).



Process in: 18" or 12" flex duct.



To attach 18" flex duct to the process air intake, push the wire of the first couple of loops down below the four tabs in the top cover. An adapter is included that allows 12" flexible ducting to be connected to the inlet. It is stored inside the process filter compartment. Push the 12" flex duct through the adapter center with the adapter hooking tabs facing away from duct; (see figure 4). The spiral wire passes from one side of the adapter to the other via the notch on the edge of the hole; (see figure 5). The adapter and duct are positioned on the unit top with the four tabs placed into the slots. The adapter is then twisted counterclockwise to lock it in place; see figures 6 and 7.



Figure 4:



Figure 5:



Figure 6:



Figure 7:

Process out: 10"-diameter layflat plastic duct.

When inflated, this ducting forms a 10"-diameter tube. It attaches to the 850D by means of a 12"x 6" wire rectangle. To attach layflat ducting to the process exhaust opening (Fig. 1, P3), feed the duct end through the collar and roll the end outward so that it overlaps the outside of the collar. Snap the collar inside the screw posts, then slide the collar down against the center post. See Figure 8



Figure 8:



Reactivation in & out: 6" flex duct.

Ducting is connected to either reactivation air stream on the 850D using a detachable starting collar. Slide 6"-diameter flex ducting over the collar and fasten it with a hose clamp, zip-tie, or duct tape. To attach the collar to the 850D, align the three tabs with their slots in the cabinet and the small, round hole with the snap button, then push the collar into the unit, and twist it counter-clockwise until the button snaps into the hole in the collar. To remove the collar and attached ducting, depress the snap button while rotating the duct collar 15° clockwise. PullI the duct collar straight out from the cabinet.



Figure 9:

2.7 Ducting Options

The Quest 850D can be ducted as shown in Figures 3, 4, and 5 to create negative, neutral, or positive pressure in the affected area. Determine the appropriate ducting scheme based on the conditions inside and outside the affected area. The options shown can be adapted as needed if the 850D is located outside the affected area. If the affected area is very large, dehumidification can be improved by adding an outlet duct to circulate process air to stagnant areas.



POSITIVE PRESSURE

PROCESS INLET

Duct in from outside the affected area

REACTIVATION OUTLET

Must always be ducted out of the affected area

REACTIVATION INLET

Duct in from outside the affected area





2.8 Control Panel

2.8.1 POWER SETTING Switch

This switch selects either high or low power operation.

2.8.2 CONTROL MODE Switch

The CONTROL MODE switch can be used to turn the unit ALWAYS ON, OFF, or set the unit to be controlled by an external low-voltage control (humidistat, thermostat, etc.).

When set to ALWAYS ON, the blowers and rotor motor run continuously. In this mode, the heaters are limited to 120°F incoming air temperature with automatically-resetting thermal switches.

When set to EXTERNAL CONTROL, the blowers and rotor motor run continuously. The heater will run when the low-voltage control terminals are connected by a switch, remote thermostat, timer, etc. The heaters are also limited to 120°F incoming air temperature with automatically-resetting thermal switches. *Do not operate when ambient air is* 120° or higher.

2.8.3 BALANCE Knob

The BALANCE Knob modulates the airflow through the process plenum. To reduce the process airflow volume and lower the humidity of the outlet air, turn the knob counter-clockwise. To increase the process airflow and increase the water removal rate, turn the knob clockwise.

2.8.4 Indicator Lamps

Three indicator lamps show at a glance whether the 850D is functioning properly. The Regen Air OK lamp illuminates when there is sufficient airflow through the heaters. The HEATER 1 lamp illuminates when the first heater bank is energized. The HEATER 2 lamp illuminates when the second heater bank becomes energized.

2.8.5 TOTAL RUN TIME Meter

The digital hour meter measures the cumulative time that the unit is turned on to tenths of an hour. It stores and displays the total when the unit is unplugged. It resets to zero after 99,999.9 hours of operation.

2.8.5 Low-Voltage Remote Thermostat Connection

The included thermostat can be connected here. Connect one wire to each spring-loaded terminal. If the 850D is placed inside the affected area, place the humidistat on top of the unit. If the 850D is located outside the space to be dried (e.g. ducting dry air into a tented chamber), the 25' cord allows you to place the humidistat inside the affected area.

In addition to the included humidistat, any dry-contact switch or other type of control that electrically connects the terminals will cause the heating elements to run. The remote control circuit is low voltage (24VAC). DO NOT CONNECT POWER TO THE TERMINALS.

3 Maintenance

3.1 Air Filter Replacement

The Quest 850D Pro is equipped with two air filters that must be checked regularly.

Process air stream filter:

This $20'' \times 20'' \times 2''$ filter is located in the top of your 850D inside the upper access door. Depress the snap buttons on the sides to open the access door. The included filter carries a MERV-8 filtration efficiency rating. This filter prevents loading the desiccant wheel with foreign matter.





igure 10:

Reactivation air stream filter:

This 9" x 11 3/8" x 1/4" filter is located in the bottom of your 850D. To remove it, release the thumb screws and open the access panel. Pull the filter out through the slot. To clean the filter, run water through the aluminum mesh side and allow it to dry completely before reinstalling. To reinstall, orient the filter with the aluminum mesh side facing toward the unit, then slide into the slot with the wide edge horizontal.

Operating the unit with dirty filters will reduce the dehumidifier's capacity and efficiency and may cause the heater elements to cut out on thermal overload. Replacement filters can be ordered from the factory. DO NOT operate the unit without the filters or with less effective filters as the desiccant wheel inside the unit will become clogged and require disassembly to clean.



Figure 11:

3.2 Blower Motors and Rotor Drive Motor

All motors on the 850D Pro are permanently lubricated and do not require maintenance.

3.3 Desiccant Rotor Cassette Assembly

The cassette can be easily removed to inspect and/or clean the seals and rotor. Reverse these steps to reinstall the cassette.

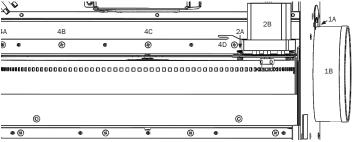


Figure 12: Removing the Desiccant Rotor Cassette.

- Step 1: Depress button (1A) and twist reactivation outlet duct collar (1B) 15° counter-clockwise to remove.
- Step 2: Unplug rotor drive motor wire connector (not shown). Unhook spring (not shown), unscrew shoulder bolt (2A, using 1/8" allen key), then remove motor assembly (2B).
- Step 3: Unplug 9-wire connector below cassette (3A). Twist remaining 9-wire connector (3B) 1/8-turn counterclockwise to remove.
- Step 4: Using a T25 driver, remove 5 screws above cassette (4A-4E), four screws below (4F-4I), and two at back of cabinet (not shown).



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Step 5: Slide cassette forward while holding wires out of the way to remove.

Step 6: Installation is reverse of removal. Note that spring attachment differs depending on sprocket orientation on motor:

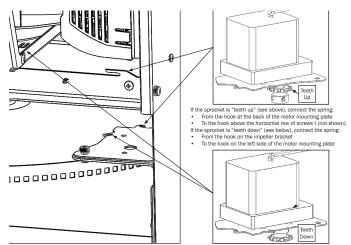


Figure 13: Attaching the Motor Tension Spring.

3.3.1 **Seals**

Visually inspect for gaps between the desiccant media and the seals. If significant gaps, wear, or damage are observed, replace the seal.

3.3.2 Desiccant Rotor

The silica gel desiccant media supplied with the dehumidifier will last indefinitely under ideal conditions, but the life of the rotor is directly related to the airborne contaminants passed through it. Atmospheric contaminants, exposure to acidic gases or contact with petroleum-based airborne particles can reduce the efficiency of the desiccant media. Proper filtration and preventing contact with chemicals will greatly improve the life of the desiccant. Although the desiccant media is considered a cleanable/washable media, the preferred method of cleaning is to blow dust out with compressed air. Washing the media is not recommended as wash water impurities may contaminate the desiccant. Periodically inspect the exposed surfaces of the rotor for damage. Contact Quest for assistance if your rotor is damaged. The rotor should turn smoothly upon the shaft, if not check the support bearings.

4 Service

$\underline{\mathbb{N}}$ CAUTION

CAUTION: Servicing the Quest 850D with its high voltage circuitry presents a health hazard which could result in death, serious bodily injury, and/or property damage. Only qualified service people should service this unit.

CAUTION-ELECTRICAL SHOCK HAZARD: Electrical power must be present to perform some tests; these tests should be performed only by a qualified service person.

Note: Check for airflow at all inlets and outlets. Do not run unit if no airflow is detected



4.1 Technical Description

The 850D produces airflow using a three-phase process blower motor and a permanent split capacitor blower reactivation motor. The process blower speed is modulated by a variable frequency drive (VFD) controlled by a potentiometer. A shaded-pole gear motor rotates the desiccant rotor by means of a sprocket which bears directly on the rotor circumference. Heat for reactivation is generated by a two-stage wound nichrome heating element providing two heat settings depending on application requirements or available power. One element provides low power operation and both elements together provide high power operation.

The heating elements, blowers, and rotor motor are operated by a 24VAC control circuit, two contactors, and a relay. The blowers and rotor motor are energized as long as the unit is turned on. For safety, a thermal overload switch located within the heater core will de-energize the left heating element during excessive temperatures. Two additional thermal switches cut out both banks of heaters if the process or regen inlet air temperatures exceed 120°F. A pressure-sensing switch de-energizes both heaters if there is insufficient airflow through the reactivation side. A relay contact in the VFD de-energizes both heaters if the VFD is in a fault condition. The switches will reset when the inlet air temperatures drop below 100°F, when airflow is restored to the reactivation side, and when the fault condition in the VFD is cleared. Both heater banks will delay 2 seconds before energizing after the safeties close again.

4.2 Normal Operation

- 1. The 850D is connected to 208-240V, single phase power
- 2. The Control Mode switch is switched to Always On or External Control
- 3. The rotor motor and regen blower are energized. There is a short delay (about 3 seconds) before the process blower is energized
- 4. On Always On mode or if the external control contacts are closed on External Control mode, the "Regen Air OK" light illuminates once there is sufficient airflow through heaters.
- 5. A two-second delay occurs
- 6. The 4680W light illuminates and the right heater bank is energized. In 30A mode, only one heater bank is utilized.
- 7. If the Power Setting switch is set to High/50A, another two-second delay occurs
- 8. The 8640W light illuminates and the left heater bank is energized. In 50A mode, both heater banks are utilized.

4.3 Troubleshooting

- A 50A circuit is required to use the High Power setting. Connecting the 850D to a 30A circuit with the power setting switch set to High eventually will cause the branch circuit protector to trip.
- Powering the 850D with over 240VAC may trip the internal fuse (intended to protect the control transformer from excess current). Check the fuse if this is suspected.
- There is a short delay (a few seconds) after powering on the 850D before the process blower will energize. This is normal. If the blower does not start after about 10 seconds, try powering down the 850D for 30 seconds before restarting. This will clear any fault conditions present on the VFD (variable frequency drive).

Blowers and rotor motor not running

- 1. Unit unplugged, no power to outlet
- 2. Unit not turned to ALWAYS ON or EXTERNAL CONTROL mode
- 3. Wiring fault inside device



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- 4. Defective blower or blower capacitor
- 5. Relay not operating

Regen blower and rotor motor running. Process blower not running

- 1. Fault condition on VFD. Power unit off for 30 seconds and restart. If problem persists, contact service department.
- 2. Wiring fault inside device

Blowers and rotor motor running, REGEN AIR OK lamp does not illuminate. No heat.

- 1. Regeneration airflow is obstructed. Use shorter ducting or fewer bends
- 2. Pressure tube disconnected. Check connections at pressure switch then connections behind skidplate.
- 3. Wiring fault inside device
- 4. Defective blower or blower capacitor

Blowers and rotor motor running REGEN AIR OK lamp illuminates, but no other lamps illuminate. No heat.

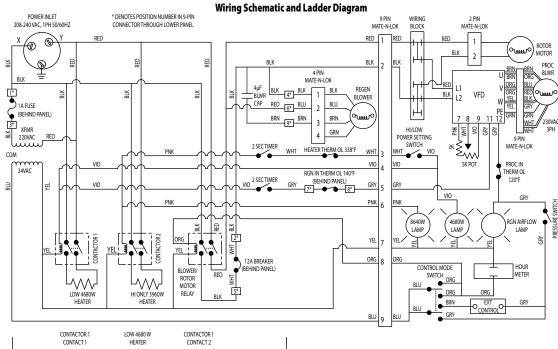
- 1. High process inlet or regen inlet temperature limit reached (120°F)
- 2. Heating contactors not operating
- 3. Wiring fault inside device
- 4. Defective heating element or temperature limit switch

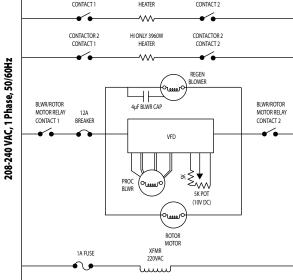
Blowers and rotor motor running, REGEN AIR OK and HEATER 1 lamps illuminate, but HEATER 2 lamp does not illuminate

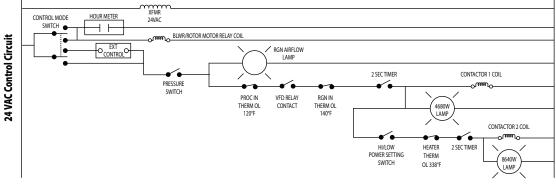
1. Heater thermal overload tripped – reactivation airflow too low or reactivation air temperature too high



5 Wiring Diagram

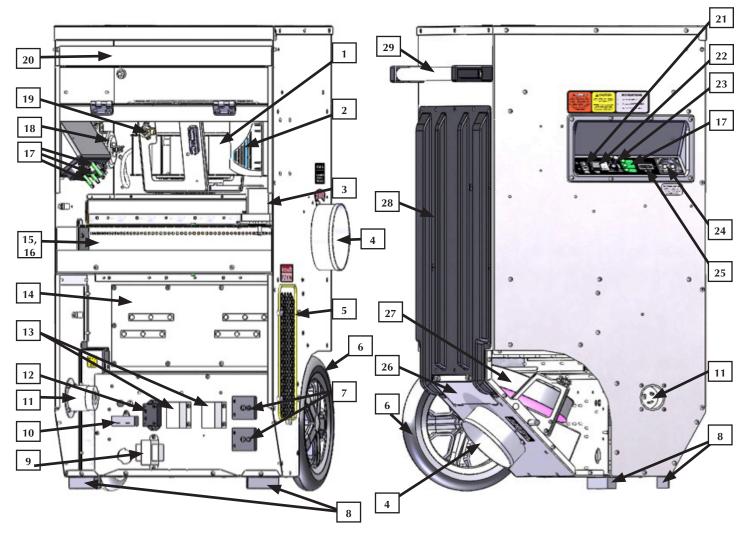






6 Service Parts List

ITEM	PART NO.	DESCRIPTION	QTY	ITEM	PART NO.	DESCRIPTION	QTY
1	4036541	PROCESS BLOWER	1	18	4036842	PRESSURE SWITCH	1
2	4036841	SPEED CONTROL, PROCESS IMPELLE	R 1	19	4036118	THERMAL OVERLOAD, PROCESS INL	ET 1
3	4036123	MOTOR KIT, DESICCANT WHEEL	1	20	4022636	AIR FILTER, PROCESS	1
4	4026784	DUCT COLLAR, 6"	2	21	4027330	ROCKER SWITCH, HIGH/LOW	1
5	4024078	COLLAR, DUCT WIRE	1	22	4030941	ROCKER SWITCH, MASTER POWER	1
6	4037236	WHEEL, 12"	2	23	4025606	KNOB, SPEED CONTROL	1
7	4036115	TIMER, DELAY	2	24	4036122	LOW-VOLTAGE CONTROL TERMINAL	. 1
8	4027272	BUMPER, RUBBER	2	25	4028795	HOUR METER	1
9	4031406	TRANSFORMER	1	26	4035669	REGEN FILTER DOOR	1
10	4035235-01	REGEN CAPACITOR	1	27	4028254	REGEN BLOWER	1
11	4027308	50A INLET RECEPTACLE	1	28	4035681	SKID PLATE	1
12	4028306	RELAY	1	29	4026094	HANDLE, 18.5"	1
13	4036485	CONTACTOR	2	NS	4036114	THERMAL OVERLOAD, REGEN INLET	1
14	4035482	HEATER CORE	1	NS	4033033	FUSE (BOX OF 5)	1
15	4036125	ROTOR ASSEMBLY, DESICCANT WHE	EL 1	NS	4025733	FUSE HOLDER	1
16	4036124	SEAL KIT, DESICCANT WHEEL	1	NS	4027168	AIR FILTER, REGEN	1
17	4034878	INDICATOR LAMP	3	NS	4024076	DUCT ADAPTER, 18" TO 12" 1	



Quest PowerDry 850D Pro Desiccant Dehumidifier Limited Warranty

Warrantor:

Therma-Stor LLC 4201 Lien Rd Madison, WI 53704 Telephone: 1-866-933-7486

Who Is Covered: This warranty extends only to the original end-user of the Quest PowerDry 850D *Pro* desiccant dehumidifier, and may not be assigned or transferred.

One Year Warranty: Therma-Stor LLC warrants that, for one (1) year the Quest PowerDry 850D *Pro* desiccant dehumidifier will operate free from any defects in materials and workmanship, or Therma-Stor LLC will, at its option, repair or replace the defective part(s), free of any charge.

End-User Responsibilities: Warranty service must be performed by a Servicer authorized by Therma-Stor LLC. If the end-user is unable to locate or obtain warranty service from an authorized Servicer, the end-user should call Therma-Stor LLC at the above number and ask for the Therma-Stor Service Department., which will then arrange for covered warranty service. Warranty service will be performed during normal working hours.

The end-user must present proof of purchase (lease) upon reQuest, by use of the warranty card or other reasonable and reliable means. The end-user is responsible for normal care. This warranty does not cover any defect, malfunction, etc. resulting from misuse, abuse, lack of normal care, corrosion, freezing, tampering, modification, unauthorized or improper repair or installation, accident, acts of nature or any other cause beyond Therma-Stor LLC' reasonable control.

Limitations and Exclusions: If any Quest PowerDry 850D *Pro* Desiccant Dehumidifier part is repaired or replaced, the new part shall be warranted for only the remainder of the original warranty period applicable thereto (but all warranty periods will be extended by the period of time, if any, that the Quest PowerDry 850D *Pro* Desiccant Dehumidifier is out of service while awaiting covered warranty service).

UPON THE EXPIRATION OF THE WRITTEN WARRANTY APPLICABLE TO THE QUEST POWERDRY 850D *Pro* DESICCANT DEHUMIDIFIER OR ANY PART THEREOF, ALL OTHER WARRANTIES IMPLIED BY LAW, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL ALSO EXPIRE. ALL WARRANTIES MADE BY THERMA-STOR LLC ARE SET FORTH HEREIN, AND NO CLAIM MAY BE MADE AGAINST THERMA-STOR LLC BASED ON ANY ORAL WARRANTY. IN NO EVENT SHALL THERMA-STOR LLC, IN CONNECTION WITH THE SALE, INSTALLATION, USE, REPAIR OR REPLACEMENT OF ANY QUEST POWERDRY 850D *Pro* DESICCANT DEHUMIDIFIER OR PART THEREOF BE LIABLE UNDER ANY LEGAL THEORY FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING WITHOUT LIMITATION WATER DAMAGE (THE END-USER SHOULD TAKE PRECAUTIONS AGAINST SAME), LOST PROFITS, DELAY, OR LOSS OF USE OR DAMAGE TO ANY REAL OR PERSONAL PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, and some do not allow the exclusion or limitation of incidental or consequential damages, so one or both of these limitation may not apply to you.

Legal Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

